TURRIFF MEDICAL PRACTICE

PATIENT NEWSLETTER | HEALTH CENTRE REFURBISHMENT

CREATING MORE SPACE TO SUPPORT PATIENT CARE

Refurbishment work is due to begin on 7th September 2026. The project will create two additional consulting rooms, redevelop a further consulting room, increase our office space and maximise our storage capacity.

WORK STARTS	TEMPORARY RECEPTION	POTENTIAL COMPLETION DATE
7th September 2026	**Around six weeks**	**By the end of 2026**

THE REFURBISHMENT

Why the work is needed

The Health Centre now supports a growing multidisciplinary team. Alongside the practice team, services based in the building include:

- N First Contact Physiotherapy
- CTAC nursing staff
- Urgent Care Practitioner
- Additional Advanced Nurse Practitioner hours

The practice also provides learning opportunities for medical students, foundation doctors and GP Registrars

What patients can expect

- A temporary reception area will operate within the waiting room while office work is completed.
- The temporary reception is expected to remain in place for around six weeks.
- We plan to trial the self check-in machine beforehand and hope it will be available during this period.
- Building work will create noise, but the contractors will use tools designed to keep this to a minimum.
- Our waiting area will operate as normal.
- Boards will be erected around the work areas and moved as the project progresses.

SAFETY AND CONTINUITY

Services will continue

- There will be no change to how you contact the practice.
- There will be no restrictions on face-to-face appointments where a clinician considers one appropriate.

Asbestos tile removal

Existing asbestos tiles in the office area will be removed while the practice is closed over the public holiday weekend, 26 to 28 September. The planned arrangements mean there will be no risk to staff or patients while this work is undertaken. Reinstatement work will follow.

Thank you for your patience

We apologise in advance for any disruption. We hope the work will be completed by the end of 2026 and appreciate your patience while these improvements are made.

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